

Wasp

BARCODE TECHNOLOGIES

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Multiple programs: SQL database response is slow

Scott Leonard - 2017-06-22 - in [FAQs](#)

This article applies to InventoryControl v6 & v7, MobileAsset v6 & v7, WaspTime v6 & v7.

Most SQL database latency issues are due to network speed and/or server speed. However, if a particular database has been in use for a while, with quite a bit of data, it may have built up data that slows down how SQL is able to retrieve information. The following linked scripts truncate logs, shrink, and reindex the database.

1. Back up the database.
2. On the database server, download and save the zip file appropriate to your application and version of SQL server. Extract the zip file, then run the Update.bat file.

- Note 1: The zip file must be extracted first. If Update.bat is run from within the zip file, it will not work.
- Note 2: Enterprise edition users who are not using a SQL instance called WSPDBEXPRESS and/or are not using Wasp's usual sa account password: Execute the included script file (with .SQL extension) from within SQL Server Management Studio.
- Note 3: MobileAsset Enterprise edition users with additional database(s): You will need to edit the script file, replacing WaspTrackAsset with the additional database name(s).

	SQL 2005 & SQL 2008	SQL 2012
InventoryControl	ImproveSlowDb-IC-sql2005-2008	ImproveSlowDb-IC-sql2012
MobileAsset	ImproveSlowDb-MA-sql2005-2008	ImproveSlowDb-MA-sql2012
WaspTime	ImproveSlowDb-WT-sql2005-2008	ImproveSlowDb-WT-sql2012