MobileAsset v7: Windows Mobile/CE device gives "Error validating device name"

Scott Leonard - 2023-01-19 - in Mobile Computers

"Error validating device name" means that the device is unable to connect to the Wasp MobileAsset Windows Service, which is the component the validates the device name.

This is a connectivity problem, not a problem with the device name. Troubleshoot the network connection between the device and the Service PC.

MobileAsset v7: mobile device connection troubleshooting:
https://support.waspbarcode.com/kb/articles/1061

HC1 & WPA1000-II: Network configuration to enable name resolution and/or internet

browsing:
https://support.waspbarcode.com/kb/articles/1018

WDT60: Network configuration to enable name resolution and/or internet browsing:
https://support.waspbarcode.com/kb/articles/1099

Windows Mobile Device Center settings interfere with mobile device's connection to Wasp service:
https://support.waspbarcode.com/kb/articles/1101

Summit Client Utility: How to set up wireless, and choose from multiple SSIDs (wireless networks):
https://support.waspbarcode.com/kb/articles/1037

Related Pages

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