

# Wasp

## BARCODE TECHNOLOGIES

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Launching app gives .NET CF Initialization Error

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### MobileAsset v6.3 on HC1: Launching app gives .NET CF Initialization Error

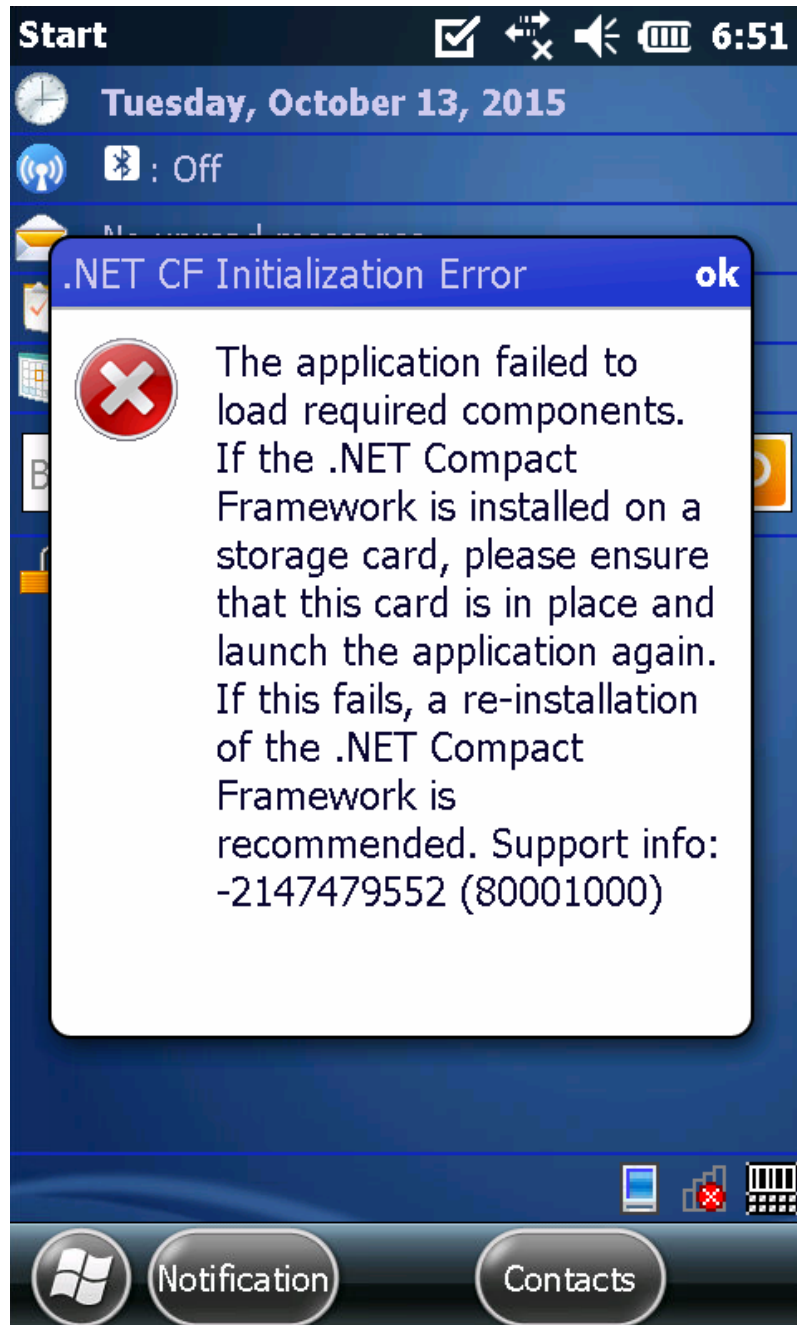
Scott Leonard - 2023-01-19 - in Mobile Computers

#### Symptoms

- After sending the MobileAsset components to HC1 (MDG model), launching the program on the device gives the following error:

**.NET CF  
Initialization  
Error**

The application failed to load required components. If the .NET Compact Framework is installed on a storage card, please ensure that this card is in place and launch the application again. If this fails, a re-installation of the .NET Compact Framework is recommended. Support info: -2147479552 (80001000)



- Clean booting and reinstallation of MobileAsset to the device does not resolve the error.
- The firmware of the HC1 is v1.7.

How to check the firmware version:

- a. On the device's keyboard, press Function and 9 keys at the same time.
- or
- b. Start, Settings, System, Device Setting, Info tab.

The first line "OS Version" is the firmware version.

**Resolution**

Update the firmware to version 1.12.1 following this article:

HC1: Instructions for loading new OS / firmware - HC1-xxxxxMDG models only

<https://support.waspbarcode.com/kb/articles/831>