

# Wasp

## BARCODE TECHNOLOGIES

Portal > Knowledgebase > Discontinued Products > Mobile Asset v6 and older > Mobile Asset v6 > MobileAsset - Trying to log in to Mobile Asset gives error "Login failed. Error executing sql statement. Could not find stored procedure 'spGetUser'."

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MobileAsset - Trying to log in to Mobile Asset gives error "Login failed. Error executing sql statement. Could not find stored procedure 'spGetUser'."

Internal User - 2017-04-10 - in Mobile Asset v6

When attempting to log in to MobileAsset, if you get an error that begins with the following messages:

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*Login Error*  
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*Login failed. The error is shown below. For more information, please check the log file.*

*Wasp.DataAccess.WtDbException: Error executing sql statement --->*  
*System.Data.SqlClient.SqlException: Could not find stored procedure 'spGetUser'.*  
check the MobileAsset.log. Look for the following messages:

*Invalid object name 'applications'.*  
*Error executing sql statment: select db\_is\_demo from application\_databases where*  
*db\_is\_demo = @DB\_IS\_DEMO*  
*System.Data.SqlClient.SqlException: Invalid object name 'application\_databases'.*  
*System.Data.SqlClient.SqlException: Could not find stored procedure 'spGetUser'.*

If the log contains these messages, the program was able to connect to the database server, but tried to connect with the wrong database.

To resolve, go to Start > Run > Regedit. Navigate to the MobileAsset registry keys. They will be located in one of these folders:

64 bit version of Windows: HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Wasp Technologies\MobileAsset\Options

32 bit version of Windows: HKEY\_LOCAL\_MACHINE\SOFTWARE\Wasp Technologies\MobileAsset\Options

Right click Database and select Modify. Set it to WaspConfig. Close the Registry Editor and you should now be able to log in.