Labeler v7: the number of pages to print is -2147483648

Scott Leonard - 2023-01-23 - in Version 7

Symptom

Labeler v7 says the number of pages to print is -2147483648.

Cause

A label layout template was created, and is in use, that has a 0 value in one or more of the following: number of labels across and down, width, height.

Page Setup - New Label 1

Layout Template

Family: Custom

Type: zeroes

New Copy Save Delete

Number of Labels

Across: 0

Down: 0

Label Size

Width: 0

Height: 0

Page Margins

Left: 0

Top: 0

Space Between Labels

Horizontal: 0

Vertical: 0

☐ Lock Edits   ☑ Rounded Borders

Preview

Done Cancel
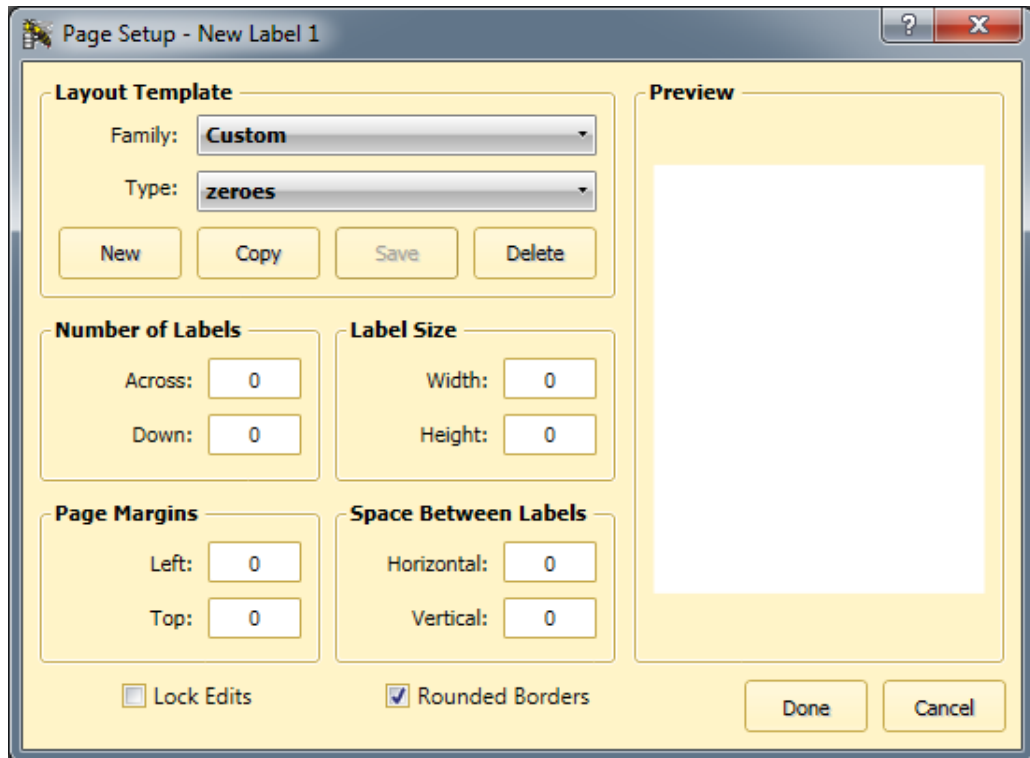
Resolution

Edit the layout template (or create a new one) so the number of labels and the label size are set to non-zero values.

Note: For most label stock on rolls, the number of labels across and down should be 1 & 1. For labels on cut sheets, count and enter the correct values.

Additional Information

Later versions of Labeler (including v7.1.0 and later) verify the template's values when clicking the Done button. However, an invalid template successfully created in an earlier version might still be in use.