

Wasp

BARCODE TECHNOLOGIES

Portal > Knowledgebase > Discontinued Products > InventoryControl > Version 7 >
InventoryControl v7: at client launch, error: Method Not found: 'Boolean
Wasp.Utility,WtBcKey.get_WtInventoryRequest()'

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Scott Leonard - 2017-04-10 - in Version 7

Symptom

When launching the InventoryControl v7 PC client, you receive an error:

Error in Application

Method not found: 'Boolean Wasp.Utility.WtBcKey.get_WtInventoryRequest()'.

Cause

During installation, the user specified an installation path that is only one level deep.

For example: D:\Wasp

This causes InventoryControl and the bundled Labeler to both install to the same directory, which overwrites some files and prevents the programs from working properly.

Resolution

Uninstall InventoryControl and Labeler. Then reinstall, specifying a path that is at least two levels deep. For example: D:\Wasp\InventoryControl