# I can't connect to my B1000 or B1100 clock using a crossover cable

Internal User - 2017-04-10 - in Time Clocks

On your clock, press Menu, then enter your code / fingerprint if required.

Select Options > Com Opt > then look at the Net Speed option.

Make sure you have your clock set to 10M-F (10 mbps - Full duplex).  Some network adapters will have an easier time negotiating with the clock at this speed setting.