

# Wasp

## BARCODE TECHNOLOGIES

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### Fontware - Uninstallation did not complete. What are the steps to manually clean it up?

Scott Leonard - 2017-04-10 - in Discontinued Products

Close Word, Excel, Access, Outlook

Check for wbcac.ocx in c:\windows\system32. If it exists, go to Start, Run and enter the following command:

```
regsvr32 /u wbcac.ocx
```

After that command succeeds, delete that file.

Find all occurrences of the following files on the hard disk and delete them. Make sure to include hidden/system folders in the search:

wbcaac2k.mda

wbcaac2k.mde

wbcaac97.mda

wbcaacxp.mda

wbcaacxp.mde

(you can look for wbcaac\*.md\*)

Normal.dot

wbcawd.dot

WaspBarCode.dot

wbcaxl.xla

wbcaxl.xls

(you can look for wbcaxl.\*)

Open Word, Excel, and Access and check View/Toolbars. If Wasp Fontware is still present, go to Customize/Toolbars, highlight Fontware and click Delete. Close and reopen the program and check View/Toolbars again.