

# Wasp

## BARCODE TECHNOLOGIES

Portal > Knowledgebase > Discontinued Products > Fontware - Error: I am getting error 5 or error 91 in Word when I press the create barcode button.

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### Fontware - Error: I am getting error 5 or error 91 in Word when I press the create barcode button.

Scott Leonard - 2017-04-10 - in Discontinued Products

There is a sequence of events that you must do in order to reset the add-in.

Follow the steps below, while in Microsoft Word:

1. Go to the directory "c:\Program Files\Wasp Barcode\Add-ins\Word\prog" and run wbcuninstall.doc
2. Open Microsoft Word. Click View->Toolbars->Customize and delete any Wasp toolbars that appear. If no Wasp toolbars are present, continue on with Step 4.

3. Close Microsoft Word then reopen it. Click View->Toolbars. If there are any Wasp toolbars, delete them then Close Word and repeat this step.

4. Go to the directory "c:\Program Files\Wasp Barcode\Add-ins\Word\prog" and run install.doc

The add-in should now work as expected.

Fontware v4.x+