

Portal > Knowledgebase > Hardware > Mobile Computers > DR4 does not recognize MicroSD cards

DR4 does not recognize MicroSD cards

Jason Whitmer - 2023-01-19 - in Mobile Computers

The DR4 has one Micro SD and 2 Micro SIM card slots in the battery compartment. The Micro SD slot is on top of one of the Micro SIM slots. If your device is not recognizing an inserted Micro SD card, please make sure it is inserted into the correct slot.

