MASIS BARCODE TECHNOLOGIES

Portal > Knowledgebase > Hardware > Mobile Computers > DR2: Factory reset

DR2: Factory reset

Jason Whitmer - 2017-06-14 - in Mobile Computers

To perform a complete factory reset on the device:

- 1. Plug in the AC charger, and make sure it remains plugged in throughout the process
- 2. Turn the DR2 off by pressing the power button
- 3. Press and hold Volume Down (-) button and the Power button. Continue holding the buttons when the lock screen is displayed, and release them when Recovery is displayed.
- 4. On the boot loader menu, use the Volume Down (-) button to move the selector to Wipe all user data / Factory reset, then press Power
- 5. After that process finishes, select Reboot system now.