## WIASIS BARCODE TECHNOLOGIES

Portal > Knowledgebase > Hardware > Printers > DiagTool: Capturing a print job to a text file

DiagTool: Capturing a print job to a text file

Scott Leonard - 2019-01-02 - in Printers

DiagTool: Capturing a print job to a text file

- 1. Connect the printer via USB to a PC (if it's not already).
- 2. On the PC, run DiagTool.
- 3. At the left, click the Dump Text button.
- 4. Click Save to File, then OK.
- 5. If the printer has a display (e.g. WPL614, WPL308), it will show "Dump Mode". A printer

without a display (e.g. WPL305) should show a blinking green light. (Note: To cancel this mode, click Cancel, Get Status, then OK to the "Data Receiving Error" message.)

- 6. On the PC, leave the Confirm dialog open but do not click OK yet.
- 7. Send the print job to the printer. This could be from Wasp Labeler, a 3rd-party program, or if needed, you can run DiagTool again to get an additional window (since the first one has a dialog open). The printer will NOT print a label during this process. When complete, the printer will no longer show the Dump Mode indication from step 5.
- 8. In DiagTool, click OK on the Confirm dialog.
- 9. In the Save As dialog, specify a descriptive filename and .txt extension. Note the location, then Save.

## **Related Pages**

• DiagTool: WPL Printer Diagnostic Utility