



# WASP PROTECT

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## AssetCloud: iOS app login error: Request failed: method not allowed (405)

Scott Kircher - 2018-03-23 - in AssetCloud

### **Symptom**

When you attempt to log into AssetCloud on an iOS device (iPhone, iPad, iPod Touch), you receive an error message: Request failed: method not allowed (405)



**AssetCloud**  
by Wasp



**Service Url:**

http://tenant.waspassetcloud.com

**Device Name:**

iOS

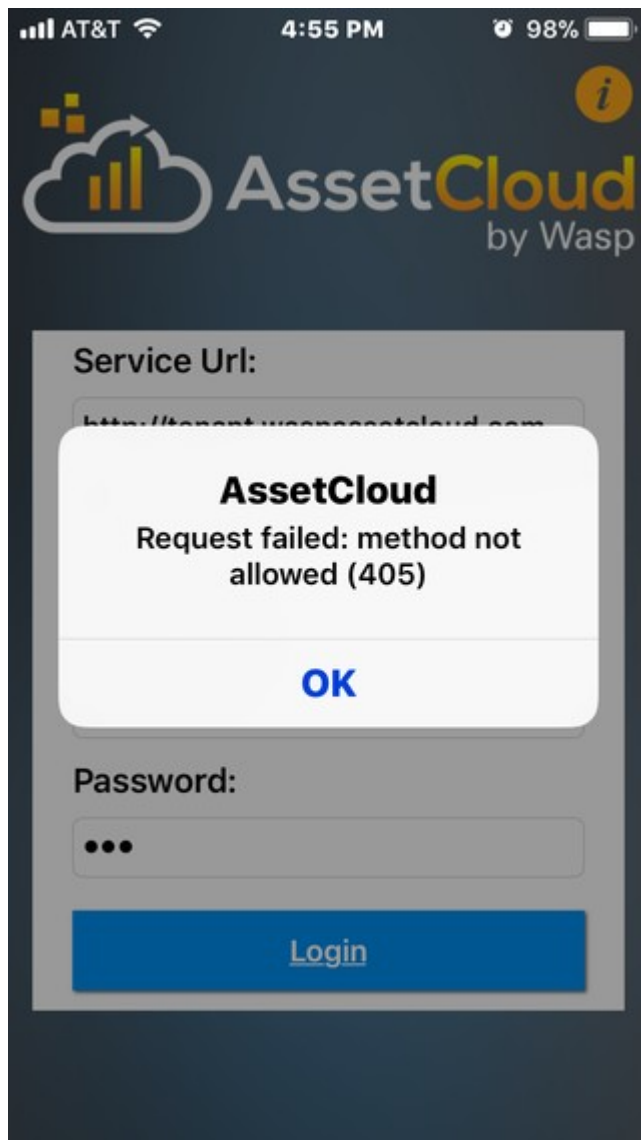
**Username:**

user

**Password:**

•••

[Login](#)



**Cause**

The Service Url was specified with http, but https is required.

**Resolution**

Add an S to http so it says https