

Wasp

BARCODE TECHNOLOGIES

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AssetCloud: Asset Tag label has an error "The SELECT permission was denied on the object 'asset', database 'WaspTrack', schema 'dbo'."

Jason Whitmer - 2017-10-11 - in AssetCloud

Symptom: A small number of customers may experience an error with their Asset tag label:

The SELECT permission was denied on the object 'asset', database 'WaspTrack', schema 'dbo'.

Resetting the label does not clear the error.

Cause: There is an error in the database query on the asset tag that affects only those customers whose tenants were created during a small window of time. Wasp cannot apply a blanket fix because it would overwrite any edits those customers had made on their asset tag designs.

Resolution: In the web interface, navigate to Reports > All Reports > Labels > Asset Tag label, and click Design Report. Make sure Dictionary is selected at the bottom left, then expand Data Sources and WaspDB2012 [MS SQL]. Right-click vLabelerAsset_AssetTag and select Edit. The Query Text will have the following:

```
select * from {schema}.vLabelerAsset_AssetTag
where
((select count(*) from {schema}.asset where asset_record_status = 1 and asset_id in
({AssetId})) = 0 AND
{schema}.vLabelerAsset_AssetTag.asset_id =
(select top 1 asset_id from dbo.asset where asset_record_status = 1 and
application_id = 1)
OR {schema}.vLabelerAsset_AssetTag.asset_id in ({AssetId}))
```

The **dbo** in bold needs to be changed to: {schema}

Once that is done, you can check Preview, then Save the changes.

If you would like assistance with these steps, please contact Wasp Support.